

We are very proud of the work we do at Culpeper Human Services (Culpeper DSS), so first let me say, if you want to talk with us, our door is always open. My email address is lisa.peacock@dss.virginia.gov and my phone number is 540-727-0372, X394. We encourage that you consider contacting us first and directly to see how we can help. However, if you do not feel comfortable with talking directly to us, here are the agencies you can speak to...in no particular order.

- You can reach out to our regional office director through the Northern Regional Office and here is the link to her contact information: [Regional Offices of Social Services - Virginia Department of Social Services](#)
- You can reach out to our Commissioner, who can be contacted at
Commissioner Avula
Virginia Department of Social Services (VDSS)
801 E. Main Street
Richmond, VA 23219-2901
[Ask VDSS](#)
(804) 726-7000 (Main Agency)
(800) 552-3431 (SNAP Hotline)
citizen.services@dss.virginia.gov
- If it involves Child Welfare Services, you can reach out to [Office of the Children's Ombudsman | Office of the Children's Ombudsman \(virginia.gov\)](#)
- If it involves Adult Services, you can reach out to the Department of Aging and Rehabilitative Services at Voice: [804.662.7000](tel:804.662.7000)
Toll Free Number: [800.552.5019](tel:800.552.5019)
Toll Free TTY: [800.464.9950](tel:800.464.9950)
E-mail: APS@dars.virginia.gov
- You can reach out to [Governor Glenn Youngkin | Governor.Virginia.gov](#)

Below are the hotline numbers in case you have an Adult or Child Protective Services complaint (you have witnessed abuse or neglect of a child or adult and want to report it), contact:

TTY/TTD

(deaf or hard-of-hearing):

(800) 828-1120, or 711

Child Protective Services Hotlines:

In Virginia:

(804) 786-8536

Out-of-state:

(800) 552-7096

Adult Protective Services Hotline

(report abuse to the elderly or disabled adults):

(888) 832-3858

(toll-free)

We encourage you to reach out to us anytime, as I said, our door is always open.

Lisa Peacock, Director

--

Lisa Ann Peacock
Executive Director
Culpeper Human Services
1835 Industry Drive
Culpeper, Virginia 22701